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	·	Date No. P	
	ED STATES DISTRICT COURT THERN DISTRICT OF NEW YORK		
 Lak	Plaza Shopping Center LLC, :	Docket No. CV	JUDGE KARAS
	Plaintiff, :		
Aoı	- against - : : : : : : : : : : : : : : : : : :	COMPLAINT	
Insı		Trial by Jury Do	C
	Defendants. :		s. DISTRICT 13 JUL 25 P S.D. OF
	Plaintiff, for its complaint, alleges:		F N.Y

Parties

- 1. Lake Plaza Shopping Center LLC (the "LLC") is, and at all times relevant here has been, a limited liability company organized and existing under the laws of the State of New York.
- 2. Upon information and belief, Defendant, ACE American Insurance Company, ("Ac") is, and at all times relevant hereto has been, a corporation organized and existing under the laws of the State of Pennsylvania.
- 3. Upon information and belief, Defendant, Aon Risk Services Central, Inc., is, and 1 time relevant hereto has been, a corporation organized and existing under the laws of the State of Illinois.

Jurisdiction - - Diversity

- 4. This is an action for damages.
- 5. Subject matter jurisdiction exists pursuant to the provisions of 28 U.S.C. § 13 2(a) (1).

- 6. Upon information and belief, there is complete diversity because: (i) ACE is a citiz 1 of the State of Pennsylvania, where it is incorporated and maintains its nerve center; (ii) Aon is a cizen of the State of Illinois, where it is incorporated and maintains its nerve center; and, (iii) as more particularly alleged directly below, none of the members of the LLC are, either directly or indirectly, citizens of the States of Pennsylvania or Illinois.
- 7. The LLC consists of the following members: five limited liability companies and vo individuals.
 - 8. The members of the various LLCs ultimately are individuals.
 - 9. None of the individuals are citizens either of Pennsylvania or Illinois.

Venue

- 10. Upon information and belief, both ACE and Aon are residents of the State of New York for purposes of 28 U.S.C. § 1391(c) (2).
- 11. Accordingly, venue of this action is laid in the Southern District of New York purs unt to 28 U.S.C. § 1391(b)(1).

Summary of Case

- 12. This case involves: (i) deceptive acts and practices by Aon in violation of New Yorl General Business Law § 349; and, (ii) a fraud committed on the Supreme Court of the State of New York that was aided and abetted by ACE.
- 13. Aon is the insurance broker and insurance consultant for a retailer with num ous store locations (the "Retailer").
- 14. Upon information and belief, the Retailer has made many contracts with third parti ; including the landlords of stores it operates, to procure commercial general liability insurance

prote ting the Retailer's customers and the third parties with whom it has contracted against the cons quences of personal injury claims.

- 15. Upon information and belief, Aon issues certificates of insurance and other simil r documents to these third parties, on the Retailer's behalf, purporting to evidence the Retailer's compliance with its contractual obligations to procure commercial general liability coverage.
- 16. Aon provided Lake Plaza with a memorandum of insurance and then a certicate of insurance stating that the Retailer, one of Lake Plaza's tenants, was self-insured.
- 17. But, because the Retailer's lease with Lake Plaza required the Retailer to proce insurance, Lake Plaza sent the Retailer a letter advising that self-insurance was unauthorized and a manding that the Retailer procure the required coverage from a licensed insurance carrier.
- 18. The Retailer responded to the demand by, upon information and belief, caus g Aon to issue successive certificates of commercial general liability insurance (the "Cer ficates") seemingly representing that the Retailer no longer was self-insuring.
- 19. Thus, the Certificates identified an insurance carrier, ACE, an ACE policy num r and an aggregate coverage limit -- \$5,000,000.
- 20. Upon information and belief, the Certificates were designed to mislead a reasc able reader acting reasonably into concluding that actual insurance had been procured and the Reta er's risk management program had been changed to replace self-insurance with actual, risk shift g insurance issued by a licensed carrier when, in actual fact, the Retailer had not many any chan es in its risk management program.
- 21. Moreover, the Certificates did not disclose that the so-called policies each: (i) contained a deductible in the same \$5,000,000 amount as the coverage aggregate; (ii) named, as

addi onal insureds, the owners of numerous other locations at which the Retailer operated stores who hared in the \$5,000,000 of aggregate coverage; and, (iii) by collateral agreement, delegated to the 1 stailer total responsibility to defend, settle and indemnify all claims up to the \$5,000,000 aggregate.

- 22. In legal and practical effect, neither Lake Plaza nor upon information and belie the numerous other parties named as "additional insureds" on the so-called "policies" had any insured not protection at all.
- 23. Upon information and belief, members of the general public injured at the Reta er's stores are dependent upon the Retailer's continued solvency for indemnification in the case f personal injury.
- 24. Upon information and belief, the availability to Lake Plaza and the other addir onal insureds of a paid for defense of claims that otherwise would be tendered to an insurance communy for a defense, is dependent on the Retailer's continued solvency.
- 25. When Lake Plaza learned that the Certificates were a sham and that the self-insurnce continued, it placed the Retailer in default.
- 26. The Retailer responded by commencing a lawsuit in New York State Supreme
 Cour claiming to have procured new retroactive policies (the "New Policies") from ACE that
 supp sedly removed any previous self-insurance.
- 27. The Retailer represented to the State Court in affidavits that the New Policies had 1 :en approved by the New York State Insurance Department (the "Insurance Department") at a meet 1g that, upon information and belief, was attended only by ACE representatives.

- 28. The representation that the Insurance Department had authorized retroactive insurance in the form of the New Policies could not be squared with an earlier Insurance Department polic statement determining that retroactive insurance could not be underwritten in New York.
- 29. In an effort to find out the basis for the Retailer's claim that the Insurance Department had approved the retroactive coverage, Lake Plaza filed a Freedom of Information Law ("FC L") request with the Insurance Department seeking documents that might disclose the assurptions the Insurance Department made regarding the Retailer's risk management program.
- 30. One of the documents Lake Plaza requested was an e-mail memorandum (the "E-n il") Lake Plaza had reason to believe had been filed by ACE with the Insurance Department.
- 31. The Insurance Department denied Plaintiff's FOIL request explaining that ACE had invoked a privilege supposedly triggered by the Retailer's decision to enforce a conf entiality agreement between ACE and the Retailer.
- 32. But in the course of advising Lake Plaza that its FOIL request had been denic I and that ACE could block production, the Insurance Department disclosed that ACE had advi: d the Insurance Department that if the E-mail was produced:

"it will be used against ACE and ACE's client in litigation and that if disclosed, the email could provide an adverse party [Lake Plaza] with a 'roadmap' for countering ACE's client's legal arguments and asserting counterclaims against ACE and ACE's client."

33. Upon information and belief, ACE knew the State Court action was pending when it invoked the privilege, knew the E-mail would validate Lake Plaza's position and knew that the F tailer was attempting to mislead the State Court into concluding that the Retailer no longer was: If-insuring and that the New Policies the Retailer had procured were in compliance with law.

34. In fact, the State Court was misled because it reached a preliminary conclusion that the Retailer had made a substantive change in its risk management program when, in fact, it had not one so.

DETAILED STATEMENT OF FACTS

- 35. Lake Plaza acquired the Tenant's interest in a ground lease (the "Ground Leas") to a shopping mall located in the Southern District.
- 36. As a consequence Lake Plaza became the Retailer's sub-landlord pursuant to a subleuse agreement (the "Sublease").
- 37. Aon provided Lake Plaza with an memorandum of insurance and, shortly there fter, an insurance certificate, explicitly representing that the Retailer was self-insured for liabit ty claims. (The memorandum (partially redacted) is annexed as **Exhibit A**; the certificate of insurance (partially redacted) is annexed as **Exhibit B**).
- 38. Lake Plaza objected to the self-insurance because the Sublease required that the etailer carry public liability insurance with a licensed carrier naming Lake Plaza as an additional insured.
- 39. Lake Plaza sent a letter to the Retailer, dated August 8, 2008, demanding that the r quired insurance be procured.
- 40. In apparent response, Aon sent one of the Certificates to Lake Plaza repretenting that the Retailer was the named insured and Lake Plaza, the additional insured, on a come ercial general liability policy issued by ACE having an aggregate coverage limit of \$5,000,000 (the ertificate of insurance (partially reducted), is annexed as **Exhibit C**).
- 41. An additional Certificate was sent covering a subsequent policy period, repeing the representation that the Retailer was the named insured on a commercial general liability

polic issued by ACE having an aggregate coverage limit of \$5,000,000 (the certificate of insurance (part lly redacted) is annexed as **Exhibit D**).

- 42. None of the certificates disclosed that: (i) each "policy" contained a \$5,00,000 deductible; (ii) each "policy" named as additional insureds, among many others, the owners of numerous stores leased to the Retailer, all of which shared in the single \$5,000,000 aggregate; and (iii) there was a private arrangement between ACE and the Retailer pursuant to which Retailer, and not ACE, were responsible for defending and indemnifying all claims less than \$5,000,000.
- 43. Moreover, none of the Certificates attached as Exhibits C and D disclosed that the R tailer had not changed its risk management program from the one that was in place when Aon disse linated the binder and then a certificate of insurance stating that the Retailer was self-insured.
- 44. Upon information and belief, given the number of claims filed against the Retailer annually, the settlement history, and the actuarial reserves for contingent liabilities set forth in publicly filed documents, the Retailer and Aon knew to a certainty that the aggregate of \$5,000,000 supposedly provided by the ACE policy would not begin to cover anticipated claims and that, a practical matter the Retailer was self-insured.
- 45. Upon information and belief, the Certificates were designed to deceive Lake Plaza into thinking that the required insurance had been procured when in fact it had not been procured ed.
- 46. Upon information and belief, Aon sent the same Certificates to the numerous other parties that were named as additional insureds by the same policy without disclosing that, at most there was a single policy in place, having a \$5,000,000 aggregate coverage limit and a

- \$5,0),000 matching deductible, that the "coverage" spread across numerous additional insureds and that. CE would not be providing a defense.
- 47. Moreover, even if the underlying policies theoretically required ACE to prov le a defense, that obligation would disappear once the \$5,000,000 in aggregate coverage, spread over so many additional insureds was exhausted.
- 48. In or about 2011 Lake Plaza learned that the Certificates were misleading beca se the Retailer was still self-insured and sent the Retailer a notice of sublease default.
- 49. The Retailer responded to the notice of sublease default by commencing an actio in the Supreme Court of the State of New York (still pending) (the "Action") in which the Reta er maintains that it no longer is self-insured and was not even self-insured when Aon trans nitted the binder and certificate stating that the Retailer was self-insured.
- 50. Lake Plaza has been forced to defend the Action, incurring attorneys' fees in exce of \$75,000.00, exclusive of interest and costs, which expenditures would have been unnecessary had the Retailer, aided by the misleading Certificates, been forthcoming.
- 51. As a direct consequence of the notice of sublease default and while the Action was ending, the Retailer procured the New Policies.
- 52. The so-called New Policies were said to extend coverage back to 2008, to contain no deductibles and to name only Lake Plaza and its mortgagee as additional insureds.
- ACE that the Insurance Department had issued a policy statement determining that the New York Insurance Law and Regulations did not permit a New York licensed carrier to issue retroactive polic is like the New Policies the Retailer claimed to have obtained from ACE.

- 54. Upon information and belief, in or about April 2011 and prior to issuing the New 'olicies, ACE attended a meeting with Insurance Department representatives and sent one of more written communications to the Insurance Department asking for an informal opinion as the legal y of issuing the New Policies.
- 55. Upon information and belief, ACE knew when it contacted the Insurance

 Dep: tment that a litigation was pending or would soon be commenced by the Retailer against Lake

 Plaz:
- 56. The Retailer later submitted affidavits to the New York State Court purporting to re ite that the Insurance Department had opined that the New Policies did not violate the Insurance Department's policy statement regarding retroactive insurance.
- 57. Lake Plaza learned that ACE sent a memorandum by e-mail to the Insurance

 Depa tment ('the "E-mail") that, upon information and belief, described the structure of the

 Reta er's risk management program.
- 58. Lake Plaza assumed that it was in some way mistaken about the way in which the 1 stailer operated its risk management program operated because, based on Lake Plaza's unde standing, the New Policies were contrary to the Insurance Department's policy statement.
- 59. Accordingly Lake Plaza made a FOIL request to the Insurance Department askir; to see the E-mail.
- 60. Upon information and belief, the Insurance Department contacted ACE and aske if ACE had any objection to production of the E-mail.
- 61. Upon information and belief, ACE submitted a statement to the Insurance Department dated July 18, 2012 (the "ACE Objection") objecting to production of the E-mail.

62. As summarized in a letter dated July 20, 2012 written by the Insurance Depa ment and sent to Ace, Ace took the following position in the ACE Objection with respect to production of the Email:

"[Y]ou [ACE] assert that the email summarizes ACE's approach to resolving an issue presented by a client and that ACE conducted the necessary research, developed an independent and compliant solution and obtained regulatory consent prior to implementing the solution....

You [ACE] further contend that it is likely that the information contained in the email will be used against ACE and ACE's client in litigation and that if disclosed, the email could provide an adverse party with a 'roadmap' for countering ACE's client's legal arguments and asserting counterclaims against ACE and ACE's client. You assert that to the extent that the disclosure of the email contributes to an adverse litigation outcome for ACE or ACE's client, the client is thereby injured by the disclosure within the meaning of the statute."

- 63. Upon information and belief, and as evidenced by the foregoing, ACE knew that the Retailer would be taking a position with the State Court that was unsustainable on the basis of incremation known to the Retailer which information the Retailer did not intend to disclose to the State Court.
- 64. Upon information and belief, ACE knew that Retailer intended to misra resent to the State Court the true nature of its risk management program and to mislead the State Court as to the nature of the so-called Insurance Department approval.
- Depa ment that the New Policies did not make any substantive change in the structure of the Retainer's risk management program as it existed prior to the issuance of the New Policies because the Retainer's reviously self-insured and continued to be self-insured.
- 66. Upon information and belief, ACE knew that the Retailer intended to repre ent to the State Court that once the New Policies were issued the Retailer would no longer be

self- sured when, in fact, ACE's compliant solution was dependent upon a completely contrary representation made to the Insurance Department that the Retailer were previously self-insured and would remain self-insured after the issuance of the New Policies.

AS AND FOR A FIRST COUNT AGAINST AON

VIOLATION OF NEW YORK GENERAL BUSINESS LAW § 349

- 67. Plaintiff repeats and realleges paragraphs 1-66 of this Complaint as if fully set forth terein.
- 68. Upon information and belief, Aon's failure to disclose in the Certificates that the 1: w Policies contained a \$5,000,000 deductible, named as additional insureds the owners of num ous other store locations, contained an aggregate annual coverage limit of 5,000,000 and did not c ligate ACE to defend and indemnify against claims, was likely to mislead Lake Plaza and anyo e else reviewing the certificate as to the true configuration of the Retailer's risk management prog m.
- 69. Upon information and belief, the issuance by Aon of Certificates failing to discl se the matters identified in paragraph 46 of this Complaint, has a broad impact on consumers at large vecause the deceptive certificates expose consumers injured in stores operated by the Retailer to ha ing only uninsured claims against a potentially insolvent company.
- 70. Upon information and belief, complete disclosure of the true nature and limit ions of the risk management program would have resulted in the enforcement by recipients of those deceptive Certificates of contractual obligations that required the Retailer to procure insurance from icensed insurance carriers in amounts sufficient to ensure that meaningful amounts of coverage woul be available to indemnify injured parties and assure there would be a paid for defense.

- 71. Upon information and belief: (i) the possibility that injured customers may be left of ly with unsecured claims in bankruptcy is one of the reasons why property owners require their tenares to carry insurance; and, and (ii) the assurance of a paid for defense another.
- 72. The risk presented to customers by self-insurance is illustrated by what trans ired in several well-publicized bankruptcies such as the bankruptcies of General Motors, The Grea Atlantic & Pacific Tea Company and Kmart Corporation in which, upon information and belie injured third parties were relegated to unsecured claims and recoveries that were pennies on the d llar when, had there been insurance, those third parties would have received full recoveries.
- 73. Upon information and belief, the Retailer is sued for personal injuries hund als upon hundreds of times each year and settles numerous other claims prior to litigation.
- 74. Upon information and belief, if the Retailer were to tender these claims to ACE he aggregate coverage limit would be quickly exhausted and the additional insureds would have 3 right to be defended by ACE.
- 75. Upon information and belief, the availability of a defense is a principal reason why ommercial general liability insurance is required by contracts.

AS AND FOR A SECOND COUNT AGAINST ACE AIDING AND ABETTING FRAUD UPON NEW YORK STATE COURT

- 76. Lake Plaza repeats and realleges paragraphs 1 to 66 of this Complaint as if fully et forth herein.
- 77. Upon information and belief, ACE knew that a central issue to be determined in the Action was whether the New Policies changed the substance of the Old Policies insofar as self-insurance was concerned.

- 78. Upon information and belief, ACE also knew that the Retailer had or intended to relevant to the State Court that the New Policies did change the substance of the Old Policies and that a consequence of such change the Retailer had corrected the lease default that was caused by the C d Policies.
- 79. Upon information and belief, ACE understood that the New Policies did not make any change in the substance of the Old Policies insofar as self-insurance was concerned and that my representations made by the Retailer to the State Court that self-insurance had been elimitated would be false and designed to defraud the State Court into reaching an erroneous concusion.
- 80. Upon information and belief, and in an effort to aid and abet the Retailer in takin a false and fraudulent position in the State Court, ACE asserted the alleged privilege for the sole: urpose of preventing Lake Plaza from obtaining a copy of the Email because the Email would expo the fraud that was being committed on the Court.
- 81. In fact, the State Court relied upon the representations constituting the fraud beca se the State Court found, preliminarily, that at least on the face of the New Policies, self-insurnce had been eliminated.
- 82. Upon information and belief, the Email contains information that would have led tle State Court to conclude, preliminarily at least, that the Retailer continued to be self-insured.
- 83. Upon information and belief, ACE aided and abetted the Retailer in conduct that: sulted in a perversion of the judicial process.

WHEREFORE, Plaintiff demands judgment:

(a) on the first count, against Aon in an amount no less than \$75,000.00, plus inter st and costs;

- (b) on the second count, against ACE in an amount no less than \$75,000.00, plus interest and costs; and
- (c) granting to Plaintiff such other and further relief as to the Court seems just and prope.

Date New York, New York July 26, 2013

Respectfully submitted,

Wilk Auslander LLP

By:

M./William Scherer (MS-6438)

1515 Broadway

New York, New York 10036

(212) 981-2300

ATTORNEYS FOR PLAINTIFF

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EXHIBIT B

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EXHIBIT C

EXHIBIT D

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י	Plaza Shopping Center L Lerner Heidenberg Closter bock Road ter NJ 07624 USA	į.	SIGNED ANY OF THE ABOVE DESCRIBED FIRE SET CANCELLED REFORE THE EXTRATION DATE TREBERS THE ISSUENT INSUER WILL INDEANOR TO MAR. 19 DAYS WALTERN HOTHER THE CERTIFICATE ROUSER MAINS TO THE LEFT, BUT FALLER TO DO SO DRAIL RAFDE NO ORLIGATION OR MARSHIT OF CART FROM URON 11 AND 17 THE LEFT, BUT FALLER TO DO SO DRAIL RAFDE NO ORLIGATION OR MARSHIT OF MARSHIT OR THE RESERVATIVES.					
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